



Credential for Core Employability Skills

Competencies	Definitions
Problem Solving	Applies critical thinking skills to solve problems by generating, evaluating, and implementing effective solutions.
Critical Thinking	Uses logical thought processes to properly define challenges or problems, gather and interpret evidence, and draw reasoned conclusions.
Collaboration	Works effectively together to accomplish goals. Demonstrates respect of cultural and individual values. Listens to and considers ideas from others.
Communication	Connects and engages with others orally, nonverbally or in writing using the appropriate communication vehicle and timing. Actively listens, contributes, and considers differing perspectives.
Adaptability	Adjusts to new, different or changing requirements with a positive attitude and a willingness to learn.
Technology literacy	Effectively uses digital devices such as smartphones, tablets, laptops, desktop PCs and related software to convey and retrieve information.
Customer Focus	Actively seeks to meet and exceed customer/client expectations or needs at all times
Integrity	Treats others with honesty, fairness and respect. Works effectively with people of diverse backgrounds. Exercises personal ethics, follows rules and laws, and understands personal and legal responsibility.
Positive Personal Brand	Displays responsible behaviors at school and work. Maintains a professional demeanor and positive reputation. Is reliable, trustworthy, and productive.

Tenets of the Credential:

1. Competency based with observable behaviors
2. Mastery levels must be evaluated
3. Employer/labor partners mandatory
4. Inclusion of career exploration – either general or focused
5. Aligned with other local/national/industry credentials